

VBCF Privacy Policy

Vienna BioCenter Core Facilities GmbH ("us", "we", or "our") operates the "RT-Lamp Kits" ordering service (the "Service").

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service.

Content:

- Data privacy
- What type of information is collected from you?
- Who has access to your information?
- Access to your information and correction
- Log Data
- Cookies
- Links to other websites
- Changes and review of this privacy policy
- Contact us

Data Privacy

We are committed to protecting your personal data very seriously.

We treat your personal data confidentially and in accordance with the legal data protection regulations as well as this privacy policy.

We will not use or share your information with anyone except as described in this Privacy Policy.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

Personal Information is defined as any details that will enable you to be identified.

What type of information is collected from you?

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you.

Personally identifiable information may include, but is not limited to, your username, email address, name ("Personal Information").

We store following information for our Service:

- your user name
- your name
- your email address
- your research group affiliation
- your institute affiliation
- your address

- your phone number
- your fax number
- your courier account
- your VAT number
- your order information
- your shipping information
- your invoice

Our Service can be used to:

- login to prove authentication and authorization
- browse the VBCF catalogue
- upload files with VBCF IDs
- place a VBCF order
- track your VBCF orders
- ship your VBCF orders
- send automatic emails
- create invoices/credit notes

We use information we collect, like your email address, to interact with you directly. For example, we may send you a notification when your VBCF order is ready for shipment or we may let you know about upcoming changes or improvements to our services.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

A minimum set of order data is forwarded to our financial accounting company to perform regular bookkeeping.

For all EU orders with a valid customer VAT ID - the VAT ID and total order cost is forwarded to the finance ministry of Austria monthly.

Access to your information and correction

You have the right to free information about your stored personal data, their origin and recipient and the purpose of data processing as well as a right to correction, blocking or deletion of this data. For this purpose, as well as any further questions relating to personal data, feel free to contact us.

Log data

We may also collect information that your browser sends whenever you visit our Service ("Log Data").

This Log Data may include information such as:

- your computer's Internet Protocol ("IP") address

- browser type and version
- the pages of our Service that you visit
- operating system used
- host name of accessing computer
- the time and date of your visit
- the time spent on those pages
- other statistics

These data do not refer to individuals. A unification of these data with other data sources is not made. We reserve the right to examine these data retrospectively if we receive concrete evidence of unlawful use.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

We use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

For further information visit <http://www.aboutcookies.org> or <http://www.allaboutcookies.org>.

Links to other websites

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes and review of this privacy policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

We keep this policy under regular review. This Policy was last updated on January 1, 2021.

Contact us

If you have any questions about this Privacy Policy, please contact us via email contact@vbcf.ac.at.